
UCLA Procedure 160.2: Student Death Response and Reporting

Issuing Officer: Vice Chancellor Student Affairs

Responsible Dept: Dean of Students

Effective Date: August 23, 2019

Supersedes: UCLA Procedure 160.2, Student Death
Response and Reporting, dated July 2, 1998

- I. PURPOSE & SCOPE**
- II. DEFINITIONS**
- III. PROCEDURES**
- IV. REFERENCES**
- V. ATTACHMENTS**

I. PURPOSE & SCOPE

In accordance with UCLA Policy 160, Faculty, Staff, and Student Death Response, this Procedure sets forth the reporting and notification requirements in the event of the death of a UCLA Student. The University's response to a Student death is overseen by the Dean of Students as designated by the Vice Chancellor for Student Affairs.

A Student death may set in motion a range of responses by campus police, medical professionals and others depending on the circumstances and cause of the death. This Procedure is not intended to specify the response of campus police, health care professionals or other campus emergency response personnel in carrying out their responsibilities, but only sets forth the notifications that should occur subsequent to or in connection with such responses.

This Procedure addresses the need for predetermined strategies to effectively and sensitively respond to campus deaths. Planning and implementation of these efforts rely heavily on a collaborative approach that uses the skills and resources of administrators, practitioners and the greater campus community.

II. DEFINITIONS

For the purposes of this Policy:

Student means an individual for whom the University maintains student records, and who:

1. is enrolled in or registered with an academic program of the University;
2. has completed the immediately preceding term and is eligible for re-enrollment, including the recess periods between academic terms; or
3. is on an approved educational leave or other approved leave status, including under suspension, or is on filing-fee status (<https://grad.ucla.edu/academics/graduate-study/filing-fee-application/>).

III. PROCEDURES

A. Report a Student Death

Any University personnel receiving information about a Student death must notify the Dean of Students immediately (dean@saonet.ucla.edu; office 310-825-3895). The Dean of Students or designee will

ascertain the information needed to coordinate a comprehensive response for all those impacted (internal and external stakeholders).

The information may include the following:

- Verification that the deceased individual was a UCLA Student
- Emergency contact information
- Place of residence (university owned property or private residence)
- Campus affiliations (including Athletics, Fraternity & Sorority Life, Student Groups)
- Field of study or degree program
- Year in school
- Degree aspirations
- History of medical treatment by UCLA providers (including Counseling and Psychological Services and Arthur Ashe Health and Wellness Center)
- Consultation and Response Team's possible knowledge of Student
- Residency status

B. Campus Response

The Dean of Students or designee will coordinate the following:

- Inform the Chancellor, Executive Vice Chancellor/Provost, Vice Chancellors, Academic Dean, Vice Provost for Graduate or Undergraduate Education, UCLA Strategic Communications, UCLA Police Department, the Consultation and Response Team, and Campus Counsel and provide them with the name of the Student, nature of the death, and other pertinent information.
- Identify the most appropriate person to inform the next of kin or others.
 - Ordinarily, initial notification will be performed in person by specially trained personnel at UCPD or the Medical Center. If the next of kin reside in another police jurisdiction, UCPD will notify the local police department who will notify the next of kin.
- Notify as soon as possible, the appropriate UCLA personnel who will inform others close to the deceased, such as spouse, roommates and classmates.
- Assist, support, and protect survivors and/or other victims, as applicable, and determine which offices will be responsible for these steps.
- Assess any special circumstances that may adversely impact the campus community.
- In collaboration with Media Relations and UCPD, coordinate the response to media requests.
 - Any media inquiries regarding a Student death are referred to Media Relations
 - Other inquiries are referred to the Dean of Students
- Provide the Chancellor's Office with the appropriate information to send a letter of condolence on behalf of UCLA to the next of kin or other appropriate person(s) within a reasonable period of time. As appropriate, coordinate meeting or call with the next of kin and Chancellor. In accordance with UCLA Procedure 115.1, the Chancellor's Office staff may direct the lowering of the University flag to half-mast.
- If Student resided in University Housing, coordinate with Residential Life to secure the Student's personal effects until transfer arrangements are made, and provide emergency housing for roommates as needed. If Student resided in off-campus housing in the local community, coordinate with property manager to secure Student's personal effects until transfer arrangements are made.

C. Official Campus Notification

The Dean of Students or designee will email the official campus notification (see sample notification email, attachment A) of the Student's death to the offices below. As applicable, notified offices will proceed with necessary administrative processes to close Student records.

Academic and administrative units must not inform offices or individuals prior to the official campus notification.

1. Standard University Communication

Administrative Vice Chancellor
Ashe Student Health & Wellness Center
ASUCLA Human Resources
Campus Counsel
Chancellor's Office
Counseling and Psychological Services
Executive Vice Chancellor/Provost
External Affairs, Vice Chancellor
Financial Aid Office
Insurance and Risk Management
Library Support Services
Media Relations
Parent & Family Programs
Registrar's Office
Student Loan Services
Student Affairs Information & Leadership Team
Student Accounting
Transportation
UCLA Recreation
UCLA PD
Undergraduate Admission
UCLA Strategic Communications
Vice Chancellor Student Affairs

2. Additional Communication Where Appropriate

Academic Advancement Program
Center for Accessible Education
College Honors
Daily Bruin
Dashew Center
Fraternity & Sorority Life

Additional Communication Where Appropriate (cont.)

- Graduate Student Associations
- Housing Administration
- Intercollegiate Athletics
- International Education Office, Director
- Office of Parent Philanthropy
- Office of Student Conduct
- Residential Life
- Summer Sessions, Assistant Vice Provost
- Student’s On-Campus Employer
- Technology Development Group
- Undergraduate Students Association Council

If Undergraduate Student:

- Vice Provost and Dean of the Undergraduate Education
- Dean of the School student was enrolled
- Assistant Vice Provost, Undergraduate Academic Support

If Graduate/Professional Student:

- Professional School or College Divisional Dean
- Department or Interdepartmental Degree Program Chair
- Vice Provost for Graduate Education & Dean, Graduate Division
- Graduate Division Assistant Dean, Fellowships & Financial Services
- Graduate Division Assistant Dean, Academic Services
- Department Chair

IV. REFERENCES

1. UCLA Policy 160, Faculty, Staff, or Student Death Response and Reporting;
2. UCLA Procedure 160.1, Employee Death Reporting.

V. ATTACHMENTS

- A. Sample Notification Email

Issuing Officer

Monroe Gorden
Vice Chancellor Student Affairs

**Questions concerning this policy or procedure should be referred to
the Responsible Department listed at the top of this document.**

SAMPLE NOTIFICATION EMAIL

Subject Line: DOS Official notice: [Undergraduate/Graduate/Professional] Student Death [NAME] (UID)

UCLA Office of the Dean of Students

This serves as official notification of the passing of [undergraduate/graduate/professional] student [NAME] (UID). [NAME] passed away on [DATE] at [LOCATION]. Please proceed with necessary administrative processes to close [NAME's] records. We may be contacting your offices individually as we assist the family with settling any issues. If there is information the Student's family needs to be made aware of, please share with me. [Additional information as appropriate.]